



**T H E  
E L V E T H A M  
H A M P S H I R E  
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**THE ELVETHAM  
WE ARE COMMITTED TO YOU**

The Elvetham is committed to you, our guest, with providing you with a safe and hygienic environment whilst receiving the best possible service and having the most enjoyable stay.

In line with the most recent government guidelines, we have introduced a series of committed measures to give you reassurance when visiting us.

**STAYING WITH US**

- Your room will be thoroughly deep cleaned and sanitised following a detailed plan ensuring extra attention to high touch point areas prior to your arrival.
- A 3 bagged laundry system will be in operation during your stay with us. Should you wish to receive fresh towels or linen, these will be left outside your room in individual bags.
- Should you wish your room to be serviced mid stay, this is available upon request only.
- All non-essential items such as throws and magazines will be removed from your room for your safety.
- Your card will be charged on check-in for the duration of your stay. Any additional costs will be charged as consumed. We prefer card payments only please.

**FOOD AND BEVERAGE**

- Breakfast will be served on a Grab & Go basis.
- Our team members have been provided with PPE.
- In room dining is available using a "one time only" menu.

**SAFETY AND HYGIENE**

- Floor markings are in place clearly indicating safe walkways and traffic flows following social distancing guidelines.
- There are sanitising stations throughout the hotel.
- Our toilets have been limited to 2 persons only at any one time.
- All our staff have been given training and an induction on Covid-19 awareness.

- Protective screens have been installed at the front desk.
- All staff working in the hotel have their temperature checked daily.